

Fall FUNdraiser Troop Check-in & Chat

FAQ and Resources

Community Fall Product Leader Questions:

Is our Community Fall Product Leader the same as our cookie season one?

While in most Communities they are the same volunteer, some Communities have a separate Fall Product and Cookie Leader.

As a new troop, how is best for us to find out who our Community Product Leader is?

Your Community Fall Product Leader should reach out to you sometime in the next couple weeks. If you haven't heard from them by the 2nd week in September, contact us and we can connect you with them: girlscouts@girlscoutsv.org or 800-845-0787.

Will the Community Fall Product Leader reach out to the Troop Leader or the Fall Product Manager for each troop in order to get the initial forms & snacks for the girls to try?

Yes, your Community Fall Product Leader (CFPL) received training on August 25 and materials the week of September 1st. Most CFPL's reach out to troops after they've received materials to introduce themselves and let troops know when they can pick up materials.

Direct to Troop and Materials Questions:

Do you know which carrier the shipper uses?

FedEx

Will the print resources be sent directly to each troop?

Your Community Fall Product Leader will receive the print resources and will distribute to interested troops. You can also find them in our [2026 Fall FUNdraiser resources](#) folder.

Product Questions:

Will all products be available for Girl Scout-delivery this year?

All products listed on the order card will be available for Girl Scout-delivery this year.

For Fall Product shipping, if you get a BarkBox and a candle, you pay shipping separately for them. Right?

Yes, each storefront has a separate checkout process, and separate shipping charge. The products are shipped from separate warehouses.

Resources Questions:

When will resources be available on website for this year?

We have updated Cookie Central to be the hub for both Cookies **and** the Fall FUNdraiser. Be sure to bookmark cookies.girlscoutsv.org to access our **new site** and resources.

Will the M2Os site be the same login as it was last year? Or will it require new logins this year?

You can use the same login as last year if you are a returning user, however, the new season hasn't been activated yet.

Other Questions:

Will we get notification of who completes permission forms?

Yes! Forms are sent to whatever email the caregiver provides for the troop, whether that's the Fall Product Manager or Troop Leader. You can find the form here:

<https://wkf.ms/4f21TI4?girlscouts%40girlscoutsv.org=>

My families are concerned about "double dipping" since they relied so heavily on families for Cookies. Do you have any advice?

As always, participation in Product Programs is optional. When talking with families, emphasize how proceeds support troop activities while keeping the experience girl-led. Even if only one or two Girl Scouts participate, the troop can still earn funds toward its goals.

Many of the products offered are items customers already purchase as gifts, subscriptions, or personal treats. While the sale is primarily intended for friends and family, Girl Scouts can also reach potential customers through neighbors and family workplace connections. Equally important, the experience helps girls build confidence, communication skills, and resilience by learning how to handle both "yes" and "no" responses with professionalism and grace.

Do both the Troop Leader and Fall Product Manager need to be in M2OS or is just one of them okay?

While Troop Leaders and Fall Product Managers are added to M2OS, only one volunteer needs to be in the system managing the sale.

Is the general idea of fall fundraiser the same as cookie season? We get product up front, can sell that or online?

With the Fall FUNdraiser, your products are ordered up front by customers. Then, either delivered by the Girl Scout or shipped directly to the customer. Sales can be made in-person using the order card for snacks, or the Girl Scout's personalized storefront can be shared by text, email, or social media to promote the sale with potential customers.

How do we designate a fall product leader within our troop?

Talk with caregivers in the troop to determine who is willing to take on the Fall Product Manager role. If a caregiver chooses to take on the role, they will need to become a registered volunteer and register as a Fall Product Manager – they can either do this themselves in myGS or contact River Valleys for assistance: girlscouts@girlscoutsrv.org or 800-845-0787. If a Troop Leader is taking on the Fall Product Manager role, no further action is needed.

Resource Links:

M2OS customer support: <https://support.gsnutsandmags.com/hc/en-us>

Troop Contact Address form link: <https://wkf.ms/4yWVv2v>

Snack order card sales-only permission form:

<https://wkf.ms/4f21TI4?girlscouts%40girlscoutsrv.org=>

Link to new Cookie Central: cookies.girlscoutsrv.org